



Flex & Float FAQs

1) Why are you changing your program?

We know our group lessons and comprehensive curriculum work well to build a solid foundation of music skills. We also know that students who are motivated and enthusiastic about their music are the ones who stick with it and practice consistently. We wanted to provide a structured lesson for students to pursue their individual passions and allow some freedom and creativity while continuing to grow as a musician. We believe Flex & Float individual lessons are the perfect opportunity to do just that!

2) How can I schedule Flex & Float lessons? Can I reschedule?

Flex & Float classes will be scheduled through Once Hub - the same application used for summer and lab scheduling. Times will be available throughout the school year and through June 30, 2025. Lessons can be either in person, or online. Each student will have 4 lessons to schedule. You may reschedule any Flex & Float lessons up to 24 hours before the lesson time.

3) How will we decide what my child covers in a Flex & Float lesson?

If your student (or you) have a specific goal, we will work toward that - maybe help preparing a piece for jazz band or a worship service. Possibly your two students want to play a duet for family at Christmas, or your student wants to learn a pop song, we can help with that! Maybe your student would like to write and/or record their music, Flex & Float lessons are perfect for that! If your student does not have a specific goal, we will help develop one. This may be working on a new song, introducing song

writing, or even diving deeper into a particular genre of music. Lessons are designed for YOUR specific child, so it's great for all ages and abilities.

4) Who teaches the Flex & Float lessons?

Flex and Float lessons will be taught by Arrow teachers - the same folks who students see in class each week!

5) How are Flex & Float lessons different from Learning Labs?

Learning Labs are 20 minute extra help sessions used for regular curriculum questions or needs. Flex & Float lessons are 30 minute lessons with a teacher to work on music interests in addition to Arrow's curriculum.

6) Will Flex & Float replace summer programs?

Arrow will continue to offer summer programs as usual as Flex & Float lessons do not conflict, and can be used during the months before summer as well.

7) Can I opt out of Flex & Float lessons?

We believe so strongly in the necessity of this added benefit to students that we have made it a part of the School Year program and not optional.

8) What if I forget to schedule my Flex & Float lessons?

Within a few days of your first month's installment payment, you will receive an email with a link to schedule your four lessons. We recommend you do so right away, even if you don't know your schedule completely. All 4 lessons will be required to be scheduled at once so that you'll be in the OnceHub system, receiving automated email reminders before your upcoming lessons. You may reschedule a lesson up to 24 hours before your scheduled time, however lessons missed, or not rescheduled in time, will forfeit that lesson. The OnceHub program will keep track of your schedule. Any family who has not scheduled their lessons by May of 2025 will be contacted by us to do so. All lessons must be taken before June 30, 2025. If any lessons are yet unscheduled, those will be forfeited.

9) How will I know I can get all of my lessons in? We travel during the summer.

No worries! Flex & Float lessons will be available during certain weekdays throughout the entire year, and during winter break as well. All of the available times will be open for you to schedule right from the start. We're confident there will be plenty of opportunities for you to schedule, even if you don't want to use the summer months.